

Visitors

Visiting hours:

Daily to 8.00 pm or by arrangement after hours.

Parking:

At the back and front of the building and outside the Wilshier Centre.

Visitors book:

Visitors are required to sign the Visitors Book/Register at the entrance ways so that all may be accounted for, should an emergency occur.

Fire Evacuation:

Procedures are displayed at regular intervals on the walls in both lounge and corridors. Please follow the fire wardens' instructions in the event of any emergency.

Hazards:

Please be aware of wheelchairs, mobile scooters, walking frames and wet floors.

Precautions:

To help protect Residents against any infectious illnesses you are requested **NOT** to visit the Home if you are suffering from such illnesses as:- Flu, coughs, colds, vomiting/diarrhea or any other such contagious illness.

We practice strict Infection Control and request that you sanitize hands with our pumps provided at each entrance whenever you come into the Home and again when you leave.

We welcome feedback and look forward to being of assistance to each Resident and their family.

BEATTIE HOME INFORMATION And Services



172 Maniapoto Street
Otorohanga

General Manager

Kevin Clark

Telephone: 07 873 8789

Email: gm@beattiehome.co.nz

Website: [www.beattiehome](http://www.beattiehome.co.nz) via eldernet

Welcome to Beattie Home

Beattie Home is a 36 bed community focused not for profit Residential Care Facility. Adjacent to the Home, there is a 19 unit Village and a Dementia Day Stay Unit.

Beattie Home was opened in 1988 after being re-commissioned from the local Maternity hospital. The name “Beattie” being chosen in memory of Dr. Beattie who served Otorohanga for many years

Beattie Home is governed by the Beattie Community Trust (Inc.) and managed by a Registered Nurse, experienced in Aged Care.

The Home is located in the small rural picturesque township of Otorohanga, our “Kiwiana Town” and gateway to the world famous Waitomo Caves. The Home has beautiful garden surroundings and is within walking/wheelchair distance to the township.

Services offered include continuing care, short term respite care, caregiver support, day care, some post-operative care and terminal/palliative care.

Accommodation is predominantly single rooms with hand basins. Some have ensuites. There are two double/share rooms. We have standard, executive and premium rooms available offering a range of choices to consider. (Please enquire with the Manager).

The complex meets all fire and health regulations and is fitted with a sprinkler system. A security service is provided for the safety of both Residents and Staff.

We hold a 4 year Health & Disability Sector Standards Certification and are members of CTCA (Community Trusts in Care Aotearoa) and of NZACA (New Zealand Aged Care Association).

Residents enjoy the many benefits of a small rural Resthome with all the modern comforts, and yet we retain the values and many traditions of yester year.

Resident's Property *continued*

Accessories

- * Hearing aids, spectacles, mobility accessories
(Please ensure these are clearly labeled)

Money

- * From time to time Residents need money for outings, hairdresser and extra toiletries. We suggest a fund of \$50 be maintained and kept in the office for security. To ensure safe keeping, this money is audited regularly.

Medications

- * It is a requirement that medication is blistered packed by the pharmacy before admission.
This is for safety reasons for Staff and Residents.

TV's and Radios

- * Residents are welcome to bring their own but ask that you respect other people, so it is helpful to bring earphones for ease of volume control.
- * **Please note** all items of electrical equipment require a certificate of Electrical Compliance for safety reasons. If not, a Resident can be asked to pay for the electrical check.

Meal times

Breakfast	7.45 am
Morning Tea	10.00 am
Lunch	12.00 noon
Afternoon tea	2.30 pm
Dinner	5.15 pm
Supper	8.00 pm

Resident's Property

(Please ensure that all belongings are clearly labeled)

Printed labels must be **sewn** into all articles of clothing. We do have a labelling service available, so please notify us if required. The cost for this service will be charged to the Resident.

Whilst every care is taken with all property we unfortunately can not take responsibility for breakages or other damage. It is recommended that pure wool garments be avoided because of possible laundry issues. Insurance of each Resident's personal property is the responsibility of the Resident.

Suggestion of what to bring :-

We encourage personal treasurers, e.g. ornaments, pictures, photos, radio, TV, clock.

Clothing

- * 4 day wear outfits (stretch fabric is ideal)
- * 4 night attire
- * 6 Underclothing sets
- * Stocking/socks
- * Slippers and non-slip light weight shoes
- * Dressing gown

Toiletries

(Residents/families responsibility to supply/replace)

- * Toothpaste and brush in container
- * Razor, hair brush and comb
- * Shampoo and conditioner
- * Deodorants, perfumes, aftershave, etc.

Vision Statement

Supporting older people to live the life they choose.

The Objectives of Delivering Support & Service of Excellence at Beattie Home is by:-

- **Supporting** Residents to be happy and healthy and enjoying their retirement as they choose
- **Encouraging** family/whanau and community involvement in Beattie Home. This is through the regular communication channels of phone/fax/email/letters/cards. Also regular visits and chats (but please make an appointment to ensure the Manager and/or R/N are readily available to you). Further, a three monthly newsletter helps keep families/NOK up to date and in touch with us all
- **Supporting and training** staff. Ongoing education programmes that include on and off site training for all staff
- **Practice** continuous quality improvement through regular internal and external auditing schedules and analyzing data for feedback.

The Staff

Staff are made up of Registered and Enrolled Nurses, experienced Caregivers, Activities Staff, Cooks, Administration, House Keeping, Laundry and Maintenance personnel.

Staff receive comprehensive training including but not limited to:-

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|----------------------|-----------------------------|
| Aged Care Education | Dementia Care |
| Health and Safety | Falls Prevention |
| Infection Control | Fire Safety |
| First Aid Training | Treaty of Waitangi Training |
| Food Safety Training | Rights and Advocacy |

Services

- * 24 Hour care and support based on individual needs
- * 24 Hour access to Registered Nurses and Doctors
- * Nursing care as required
- * Spiritual and Cultural Support
- * Access to Physiotherapy, Occupational therapy and Podiatry services
- * Rehabilitation and organized activities
- * Twice weekly Hairdresser attendance
- * Twelve seater mobility van
- * Transport to medical appointments
(family and whanau may wish to attend appointments and assist with transport)
- * Carer Support/Day Care
- * Meals on Wheels
- * Advocacy services *(phone numbers are displayed throughout the Home)*
- * Interpreter service *(enquire Manager)*

Requirements

A **Needs Assessment** identifies that Rest Home care is needed and the right placement is made i.e. Is Beattie Home suitable for your needs? Your Doctor will refer for a Needs Assessment re: eligibility for Rest Home care. This is done through Disability Support Link (DSL) and may also involve an interview with a Social Worker and a Geriatrician at separate appointments.

A **Financial assessment** will indicate if you are eligible for Residential Care Subsidy. Forms for this will be forwarded from Disability Support Link after approval for Rest Home care is given. Details of the above can be found in the Ministry of Health and Work and Income Booklets.

Private Residents

If not eligible for Residential Care Subsidy the cost of full Residential Care is per month in advance. Some rooms are extra per week e.g. if you have an ensuite room.

Recommendation

It is recommended that all Residents have an Enduring Power Of Attorney (EPOA) covering Property and Personal Care and Welfare Care, prior to coming into the Rest Home.

Admission

At the time of admission we require as much information as possible from family, carers and the Resident to ensure we can plan and provide the best possible care for each individual.

A number of consents will be asked for with appropriate forms to complete and sign.

Confirmation of payment arrangements will also be required.